# Apogee Accessibility Conformance Report

# Revised Section 508 Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** ResNet 11.2

**Report Date:** April 5, 2024

**Product Description:** User portal for WiFi account creation and management

**Contact Information:** accessibility@apogee.us

**Notes:** The scope of this VPAT includes features of the Apogee ResNet portal used by students.  It does not include other interfaces used by company employees.

**Evaluation Methods Used:** Mozilla Firefox extensions, NVDA screen reader, keyboard

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

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## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

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## Table 1: Success Criteria, Level A

Notes: Conformance level applies to the Web interface (no other interfaces exist)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Textual equivalents are provided for non-text content except where that content is for decoration. |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | For prerecorded audio-only and prerecorded video-only media, an alternative for time-based media is provided that presents equivalent information for the prerecorded content. |
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Captions are provided for all prerecorded audio content in synchronized media. |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media. |
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool) | Supports | Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 602.3 (Support Docs) | | |
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Where content sequence affects meaning, the correct reading sequence can be programmatically determined. |
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Instructions do not rely solely on sensory characteristics. |
| **1.4.1 Use of Color** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Color is not used as the only visual means of conveying information. |
| **1.4.2 Audio Control** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | If any audio on a web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. |
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | All functionality of the content is operable through a keyboard interface. |
| **2.1.2 No Keyboard Trap** (Level A) | Supports | Focus can be moved away from all content that can |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | have focus moved to it. |
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | There are no time limits set by content. |
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | There is no moving, blinking, or scrolling information. For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential. |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds. |
| **2.4.1 Bypass Blocks** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Supports | A mechanism is available to bypass blocks of content that are repeated on multiple Web pages. |
| **2.4.2 Page Titled** (Level A)<br>Also applies to: | Partially Supports | A rating of Partially Supports has been given for the following reason: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | • Support and Post-login pages need more specific titles to indicate purpose. |
| **2.4.3 Focus Order** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Focusable components receive focus in an order that preserves meaning and operability. |
| **2.4.4 Link Purpose (In Context)** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | The purpose of each link can be determined from the link text alone. |
| **3.1.1 Language of Page** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | The default human language of each Web page can be programmatically determined. |
| **3.2.1 On Focus** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | When any user interface component receives focus, it does not initiate a change of context. |
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) | Supports | Changing the setting of any user interface component does not automatically cause a change of context. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | | |
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. |
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Labels or instructions are provided when content requires user input. |
| **4.1.1 Parsing** (Level A)<br>Also applies to:<br>WCAG 2.0 – Always answer 'Supports'<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata. |
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | For all user interface components, the name and role can be programmatically determined |

## Table 2: Success Criteria, Level AA

Notes:

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | Captions are provided for all live audio content in synchronized media. |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | Audio description is provided for all prerecorded video content in synchronized media. |
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | The visual presentation of text and images of text has a contrast ratio of at least 4.5:1 (or 3:1 for large text), except for incidental or decorative text/images, and logotypes. |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | Text can be resized without assistive technology up to 200 percent without loss of content or functionality. |
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text. |
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to: | Supports | More than one way is available to locate a Web page within a set of Web pages except where the Web Page is |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | | the result of, or a step in, a process. |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Headings and labels describe topic or purpose. |
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Keyboard operable UI components have a mode of operation where the keyboard focus indicator is visible. |
| **3.1.2 Language of Parts** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | The human language of each passage or phrase in the content can be programmatically determined. |
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated. |
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to:<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software | Supports | Components that have the same functionality within a set of Web pages are identified consistently. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs) – Does not apply to non-web docs</li></ul> | | |
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Supports | If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>Also applies to:<br>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Supports | For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:<ul><li>Reversible: Submissions are reversible.</li><li>Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them.</li><li>Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.</li></ul> |

# Table 3: Success Criteria, Level AAA

Notes: **Level AAA not evaluated**

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# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | Partially Supports | A rating of Partially Supports has been given for the following reason:<br>• As described in 2.4.2 Page Titled, not all web pages have sufficiently descriptive titles. |
| 302.2 With Limited Vision | Partially Supports | A rating of Partially Supports has been given for the following reason:<br>• As described in 2.4.2 Page Titled, not all web pages have sufficiently descriptive titles. |
| 302.3 Without Perception of Color | Supports | Where a visual mode of operation is provided, ICT provides at least one visual mode of operation that does not require user perception of color. |
| 302.4 Without Hearing | Supports | Where an audible mode of operation is provided, ICT provides at least one mode of operation that does not require user hearing. |
| 302.5 With Limited Hearing | Supports | Where an audible mode of operation is provided, ICT provides at least one mode of operation that enables users to make |

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| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | use of limited hearing. |
| 302.6 Without Speech | Supports | Where speech is used for input, control, or operation, ICT provides at least one mode of operation that does not require user speech. |
| 302.7 With Limited Manipulation | Partially Supports | A rating of Partially Supports has been given for the following reason:<br>• As described in 2.4.2 Page Titled, not all web pages have sufficiently descriptive titles. |
| 302.8 With Limited Reach and Strength | Supports | Where a manual mode of operation is provided, ICT provides at least one mode of operation that is operable with limited reach and limited strength. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | A rating of Partially Supports has been given for the following reason:<br>• As described in 2.4.2 Page Titled, not all web pages have sufficiently descriptive titles. |

## Chapter 4: Hardware

Notes: **Not applicable**

## Chapter 5: Software

Notes: **Not Applicable**

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## Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **601.1 Scope** | Heading cell – no response required | Heading cell – no response required |
| **602 Support Documentation** | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request. |
| **603 Support Services** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | ICT support services shall include information on the accessibility and compatibility features required by 602.2. |
| 603.3 Accommodation of Communication Needs | Supports | Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities. |

# Legal Disclaimer (Apogee Telecom)

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The information above describes this product's ability to support the applicable Standards/Guidelines, subject to Apogee Telecom's interpretation of those standards, internal and 3rd-party testing, and the remarks in this document. For more information regarding the accessibility status of this product or other Apogee products, or to report any accessibility errors or conformance claim errors, please contact: accessibility@apogee.us.

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