

Apogee Managed Endpoint Services

Apogee Managed Endpoint Services employs more than 100 monitors, antivirus policies, malicious website filtering, and customized remote monitoring and management capabilities to identify and remediate known issues quickly.

Key Service Features

Feature	Detail
Hardware and Software Health Monitoring	<ul style="list-style-type: none">• Oversight and protection of school-owned endpoints, including desktop computers, laptops, and tablets (iOS and Android)• Automated installation of endpoint management toolsets, including remote monitoring and management (RMM), antivirus, and malicious website filtering to enhance security and efficiency• Continuous, real-time hardware and software monitoring
Application Management	<ul style="list-style-type: none">• Automated deployment and encryption of standardized applications, including Zoom, Google Chrome, Firefox, Microsoft 365, and other core business applications• Development and deployment of application standards and policies to ensure application availability
OS and Third-Party Patch Management	<ul style="list-style-type: none">• Microsoft Windows and macOS patch testing (critical and non-critical)• Available third-party application patch management (e.g., Zoom, Google Chrome, Microsoft 365)• Ongoing monitoring and maintenance to ensure efficient and effective patch management
Antivirus Software Management	<ul style="list-style-type: none">• Development and implementation of antivirus policies to address installation, routine operations and management, monitoring, and alerting• Auto-remediation of antivirus policy violations for rapid, consistent protection
Malicious Access Prevention	<ul style="list-style-type: none">• Development and implementation of malicious access-focused DNS and web filtering policies to protect against known threats and user error• Ongoing DNS and web filtering toolset monitoring and maintenance to ensure efficient and effective protection against bad actors

ABOUT APOGEE

Established in Austin in 1999, Apogee is a leading provider of managed technology services that enable colleges and universities to innovate to enrich the campus experience and foster student vitality. Uniquely positioned to serve higher education, Apogee supports a community of more than one million students and administrators at over 350 colleges and universities nationwide. The company's comprehensive portfolio includes Managed Campus (networks, managed IT, cloud, and security services), ResNet (residential networks), campus engagement and digital signage, and video services.

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